

UPDATES ABOUT YOUR WATER SERVICE

RATE CASE UPDATE

On July 12, 2022, the Arizona Corporation Commission voted to approve a rate change for your utility effective August 1, 2022. To minimize the impact to our customers, Global Water agreed to phase in rates. New rates will be phased in over three years. The following pages provide detailed information on the rate changes and effective dates.

The approved rates are based on the cost of providing service and the need to receive a fair return so we can continue to invest in improving your utility and our community. We will continue to work hard to provide you with the safe, reliable, high-quality services, at an appropriate price.

Please contact us at 866-940-1102 or emailing a customer service agent at customerservice@gwresources.com.



WANT TO SAVE MONEY?

Customers have access to industry leading conservation tools on the Global Water customer portal. Sign up and track your water consumption, receive consumption alerts, and receive reminders about when your bill is due. For access, go to gwresources.com/access-your-account.

WATER FOR THE FUTURE!

Since 2003, Global Water's family of utilities have saved over 10 billion gallons of water through the implementation of Total Water Management and the use of Class A+ recycled water.

WE ARE HERE TO HELP

Global Water has a Customer Assistance Program to assist those in need. Customers who qualify as low income, a deployed service member, a disabled veteran, a furloughed worker or a medical hardship can receive a credit on their utility bill. For more information go to gwresources.com/customer-assistance.

CUSTOMER NOTICE

CHANGE IN RATES GLOBAL WATER – TURNER RANCHES IRRIGATION, INC. DOCKET NOS. SW-20445A-20-0214 et. al.

At its Open Meeting on July 12, 2022, the Arizona Corporation Commission (“Commission”) approved a rate increase for Global Water – Turner Ranches Irrigation, Inc. (“Company.”)

If you have any questions regarding this notice, please contact our office at 866-940-1102 or customerservice@gwresources.com.

The recent approval will **increase** the monthly bill for a typical customer with unmetered irrigation service in three phases as follows:

	August 1, 2022	January 1, 2023	January 1, 2024
Current Bill	26.54	26.54	26.54
Revised Bill	27.83	29.12	30.41
Increase*	1.29	2.58	3.87
% Increase*	4.9%	9.7%	14.6%

*Increase relative to current bill.

The new approved rates are effective as of August 1, 2022 and are shown below.

TARIFF SCHEDULE

UNMETERED IRRIGATION SERVICE

	Phase 1 Effective 8/1/2022	Phase 2 Effective 1/1/2023	Phase 3 Effective 1/1/2024
Residential Irrigation Flat Rate Per Month - Unmetered	27.83	29.12	30.41
Residential Irrigation Per Acre Per Year - Unmetered	982.29	1,027.81	1,073.34

METERED IRRIGATION SERVICE

	Phase 1 Effective 8/1/2022	Phase 2 Effective 1/1/2023	Phase 3 Effective 1/1/2024
Monthly Usage Charge - Metered Irrigation Service - All Meter Sizes	139.64	146.11	152.58
Commodity Chare per 1,000 Gallons - Metered Irrigation Service	1.03	1.08	1.12

PRIVATE FIRE PROTECTION

	Phase 1 Effective 8/1/2022	Phase 2 Effective 1/1/2023	Phase 3 Effective 1/1/2024
Flat Rate Per Inch in Diameter of Service Connection	23.26	24.34	25.41

METERED CONSTRUCTION WATER

	Phase 1 Effective 8/1/2022	Phase 2 Effective 1/1/2023	Phase 3 Effective 1/1/2024
1 Inch Meter Monthly Usage Charge	41.53	43.46	45.38
2 Inch Meter Monthly Usage Charge	121.09	126.70	132.32

Commodity Charge Per 1,000 Gallons	2.13	2.23	2.33
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SERVICE CHARGES

Establishment	20.00
Reconnection (Delinquent)	20.00
Meter Test (if correct)	25.00
Deposit	(a)
Deposit Interest	(a)
Re-Establishment (within 12 months)	(b)
NSF Check	15.00
Deferred Payment	(c)
Meter Re-Read (if correct)	15.00
Late Payment Penalty	1.50% & (d)
After Hours Service Charge (Customer Request)	50.00
Moving Customer Meter (Customer Request)	At Cost

(a) Per A.A.C. R14-2-403(B)

(b) Months off system times the monthly minimum charge per A.A.C. R14-2-403(D)

(c) Per Rule A.A.C. R14-2-409(G)(6)

(d) Per month on unpaid balance.

In addition to the collection of its regular rates and charges, the Company shall collect from customers their proportionate share of any privilege, sales or use tax in accordance with AAC R14-2-409(D)(5).

SERVICE LINE AND METER INSTALLATION CHARGES

(Refundable Pursuant to AAC R14-2-405)

Meter Size	Service Line	Meter	Total
5/8 x 3/4 Inch Meter	445	155	600
3/4 Inch Meter	445	255	700
1 Inch Meter	495	315	810
1-1/2 Inch Meter	550	525	1075
2 Inch Turbine Meter	830	1045	1875
2 Inch Compound Meter	830	1890	2720
3 Inch Turbine Meter	1045	1670	2715
3 Inch Compound Meter	1165	2545	3710
4 Inch Turbine Meter	1490	2670	4160
4 Inch Compound Meter	1670	3645	5315
6 Inch Turbine Meter	2210	5025	7235
6 Inch Compound Meter	2330	6920	9250
8 Inch and Larger Meters	At cost	At cost	At cost