



2022 Water Quality Report

Global Water – Las Quintas Serenas Water
Company

AZ04-10-064

Global Water Resources is pleased to present the annual drinking water quality report (Consumer Confidence Report) for calendar year 2022. This report contains important information about the quality and safety of your water.

Spanish (Español)

Este informe contiene información muy importante sobre la calidad de su agua para beber. Tradúscalo o hable con alguien que lo entienda bien.

Customer Resources

Global Water's customer assistance program provides assistance to customers for the following purposes:

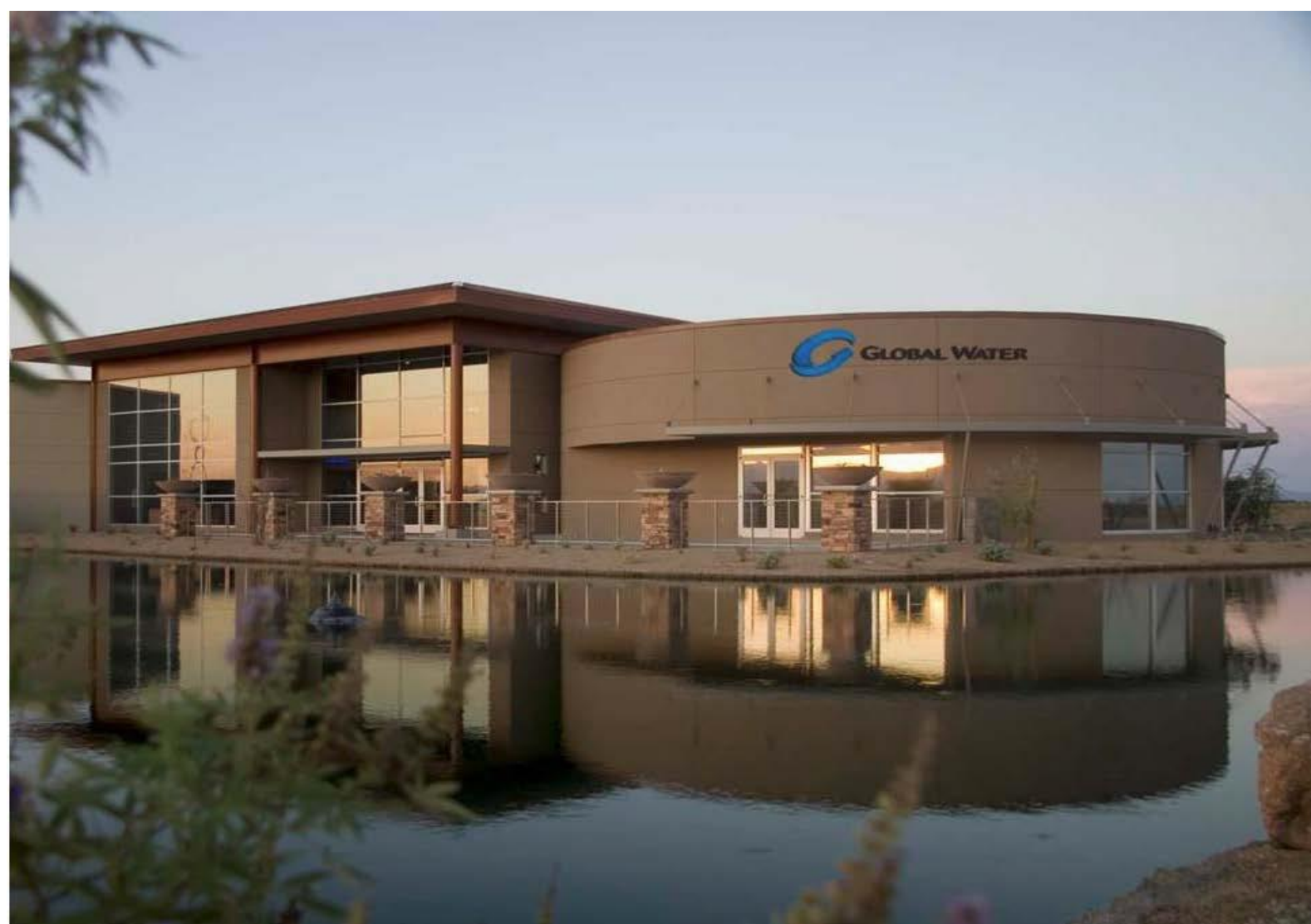
- Low-Income Assistance
- Deployed Service Member Assistance
- Disabled Veteran Assistance
- Furloughed Worker Assistance
- Medical Hardship Assistance

If you are a Global Water customer who is in need of assistance, you can find more information about our Customer Assistance Program at:

<https://www.gwresources.com/customer-assistance> or you can call us at 866-940-1102.

To sign up for the Customer Portal, go to [gwresources.com/access-your-account](https://www.gwresources.com/access-your-account).

- View and pay your bill on-line or on your smart phone.
- Set up automatic payments.
- View monthly reads.
- Manage multiple accounts.
- Provide account access to multiple people.



What is a Consumer Confidence Report (CCR)?

The purpose of a CCR is to improve public health protection by providing educational material that allows consumers to make educated decisions regarding any potential health risks pertaining to the quality, treatment, and management of their drinking water supply. To ensure that tap water is safe to drink, the United States Environmental Protection Agency (EPA) prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish equivalent limits for contaminants in bottled water which must provide the same protection for public health. This report provides a summary of the water quality tests and measurements taken in 2022 for this Public Water System.

To learn more about how to help protect your drinking water sources, any details provided in this report, or to attend a scheduled public meeting please contact Jon Corwin or Tyler Moody at the GWR office at (866) 940 - 1102 or visit our website at www.gwresources.com. For more information about drinking water contaminants, their regulations and potential health effects, call the EPA Safe Drinking Water Hotline at 1-800-426-4791.



Water Source and Distribution System

The water source for Global Water - Las Quintas Serenas Water company (LQS) is groundwater. Currently, LQS uses three wells. Groundwater from these wells is pumped into three storage tanks, also called reservoirs. Reservoirs are also used for continuous supply and to guarantee adequate water flows. Water distribution is achieved with one booster station and water main ranging in size from 2" to 12". Water mains distribute potable water at pressures between 25 to 85 pounds per square inch. Eagletail uses sodium hypochlorite for disinfection of the water. Groundwater in Arizona is low in Total Organic Carbon (TOC). When sodium hypochlorite is added to water, it reacts with TOC to form disinfection byproducts. Due to low TOC content, these byproducts are low in potable water that originates from groundwater. We monitor drinking water from the source, from the entry point into the distribution system, and in some cases from the taps of individual homes.

Backflow and Cross-Connection

To protect consumers from contamination caused by backflow through unprotected cross connections, Global Water requires installation and periodic testing of backflow prevention assemblies. Water pressure in drinking water pipes both commercial or residential can suddenly drop during high water use in homes or in the distribution system (firefighting, water main break etc.) The Global Water Backflow/Cross Connection Control Program assures that these assemblies are tested and maintained as needed.

Source Water Assessment (SWA)

The Arizona Department of Environmental Quality (ADEQ) evaluates each water source used by public water systems (PWS) in Arizona. These evaluations assess the hydrogeology of drinking water sources to determine the quality of groundwater being drawn into wells, the watersheds supplying surface water and the surveyed land being used for activities occurring near drinking water sources. The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land through the ground, it dissolves naturally occurring minerals and, in some cases radioactive material and can pick up substances resulting from the presence of animals or from human activity. LQS is given a low risk designation. A low risk designation indicates that most source water protection measures are either already implemented or hydrology is such that the source water protection measures will have little impact on protection.

Drinking Water Contaminants

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- ✦ **Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- ✦ **Inorganic contaminants**, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- ✦ **Pesticides and herbicides**, such as agriculture, urban storm water runoff, and residential uses that may come from a variety of sources.
- ✦ **Organic chemical contaminants**, such as synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also may come from gas stations, urban storm water runoff, and septic systems.
- ✦ **Radioactive contaminants**, that can be naturally occurring or be the result of oil and gas production and mining activities.

Potential Contaminants of Concern

- ✦ **Arsenic:** If arsenic is less than or equal to the MCL, your drinking water meets EPA's standards. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.
- ✦ **Nitrate:** Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods-of-time because of rainfall or agricultural activity. If you are caring for an infant, and detected nitrate levels are above 5 ppm, you should ask advice from your health care provider.
- ✦ **Lead:** Lead, in drinking water, is primarily from materials and components associated with service lines and home plumbing. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. LQS Water Company is responsible for providing high quality drinking water but cannot control the variety of materials used in residential plumbing components. When your water has been sitting for several hours, you can reduce the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Additional Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. Some people may be more vulnerable to contaminants in drinking water than the general population.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. For more information about contaminants and potential health effects, or to receive a copy of the U.S. Environmental Protection Agency (EPA) and the U.S. Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and microbiological contaminants call the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Key Definitions

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Action Level (AL): The concentration of a contaminant, which if exceeded, triggers treatment, or other requirements.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water.

Maximum Contaminant Level (MCLG): The level of a contaminant in drinking water below which there is no known or expected health risk.

Maximum Residual Disinfectant Level (MRDL): The level of disinfectant added for water treatment that may not be exceeded at the consumer's tap.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of disinfectant added for treatment at which no known or anticipated adverse effect on health of persons would occur.

Not Detected (ND or <): Not detectable at reporting limit.

Not Applicable (NA): Sampling was not completed by regulation or was not required.

Nephelometric Turbidity Units (NTU): A measure of water clarity.

ppm: Parts per million or Milligrams per liter (mg/L)

ppb: Parts per billion or Micrograms per liter (µg/L)

pCi/L: Measure of the radioactivity in water.

WATER QUALITY TABLES

2022 Water Quality Data Tables – GW - Las Quintas Serenas Water Co.

Primary Contaminants

Analyte	Unit	MCL, TT, or MRDL	MCLG or MRDLG	Range	Likely Source of Contamination	
Inorganic Contaminants						
Arsenic	2021-2022	ppb	10	0	6.3-7.6	Erosion of natural deposits, runoff from orchards, runoff from glass and electronics production wastes
Fluoride	2020	ppm	4	4	0.34-0.68	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate		ppm	10	10	0.39-0.66	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Chromium	2020	ppb	100	100	<0.001	Discharge from steel and pulp mills; erosion of natural deposits
Barium	2020	ppm	2	2	0.017	Discharge from drilling waste; discharge from metal refineries; erosion of natural deposits
Radionuclide Contaminants (2020)						
Combined Radium		pCi/L	0	5	<1	Erosion of natural deposits
Alpha Emitters		pCi/L	0	15	5.8	Erosion of natural deposits

Disinfection and Disinfection By-Products (DBPs)

Analyte	Unit	MCL, TT, or MRDL	MCLG or MRDLG	Range (Avg)	Likely Source of Contamination
Chlorine	ppm	4	4	0.17-0.90 (0.42)	Water additive used to control microbes
Total Trihalomethanes (TTHM)	ppb	80	NA	<0.50-2.7 (1.35)	By-product of drinking water disinfection
Haloacetic Acids (HAA5)	ppb	60	NA	<2.0	By-product of drinking water disinfection

Lead and Copper

Analyte	Unit	AL	Sampling	90th Percentile	Likely Source of Contamination
Copper	ppm	1.3	10 Samples from consumer's tap	0.098	Corrosion of household plumbing systems; erosion of natural deposits
Lead	ppb	15	10 Samples from consumer's tap	0	Corrosion of household plumbing systems; erosion of natural deposits

Revised Total Coliform Rule (RTCR) - Microbiological

Microbiological	MCL/ MCLG	Number of Positive Samples	Number of Negative Samples	Violation Y or N	Likely Source of Contamination
E. Coli	0	0	63	N	Human and animal fecal waste
Fecal Indicator <i>(From GWR source)</i>	0	0	63	N	Human and animal fecal waste
Total Coliform Bacteria	0	7	56	N	Naturally present in the environment

*During the past year we were required to conduct 1 Level 1 assessment. One Level 1 assessment(s) were completed. In addition, we were required to take 1 corrective actions and we completed 1 of these actions. (language required verbatim under 40 CFR 141.153 (h) (7) (i)B-C)

*Level 1 assessment: A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria was present.

*Fourth Quarter 2022 reports for Chlorine were submitted past the ADEQ due date.

*Las Quintas Serenas Water Company will be sampled for PFAS/PFOA by ADEQ in 2023 in addition to participating in the EPA's UCMR 5 program with scheduled sampling to be conducted in 2024.